**Lyoncross Nursery School**

Sgoil-Àraich Lyoncross

Handbook 2024-25

Leabhar-fiosrachaidh 2024-25



**“Nurture the child’s curiosity and wonder, for then to lie the seeds of a lifelong love of learning”**

* ***Maria Montessori***

**"Children are like tiny flowers: They are varied and need care, but each is beautiful alone and glorious when seen in the community of peers."**

* ***Friedrich Froebel***

*Lyoncross Nursery School*

 *Sgòil Àraich Lyoncross*

*55 Lyoncross Road*

*Pollok*

*Glasgow*

*G53 5UR*

*0141 882 2172*

*headteacher@lyoncross-nursery.glasgow.sch.uk*

**CONTENTS / Clàr-innse**

|  |  |
| --- | --- |
| **Section One*** Head of Nursery Welcome
* Staff Team
* Vision, Values and Aims
* Education Privacy Statement
* Non-Denominational Policy of the Centre
* Equal Opportunities Policy
* Additional Support Needs/Accessibility

Strategy* Promoting Positive Behaviour

**Section Two: General Information*** Admissions Policy
* Hours of Opening
* Age Range of Children
* Number of Children
* Daily Sessions
* Glasgow Holiday Dates
* Patterns of Attendance
* Registration Procedures
* Enrolment Procedures
* Settling in Procedures
* Arrival and Collection of Children
* Attendance
* Healthy Eating - Meals
* Insurance
* Suitable Clothing
* Excursions and Consent Forms
* Transport
* Emergency Closure Arrangements
* Emergency Contacts
* Non-Smoking Policy
* The Freedom of Information (Scotland)

Act 2002* Dealing with Racial Harassment
* Bullying
* Child Protection
 | **Section Three: Medical Information*** Medication
* If Your Child Becomes Ill
* Minor Accidents and Upsets
* Dental/Visual Screening Visits

**Section Four: The Curriculum*** The Aims of Our Curriculum
* Curriculum for Excellence
* Gaelic Medium Education at Lyoncross
* Assessment and Reporting

**Section Five: Parental Partnership*** Establishment’s Aims for The Promotion of Partnership
* Supporting Your Child’s Learning
* Parents’ Forum
* Fund Raising
* Celebrating Birthdays

**Section Six: The Wider Community*** The Establishment and The Community
* Services Within the Community
* Information on Adult Groups
* Links with Primary Schools

**Section Seven: Other information*** Comments and Complaints
* Useful Addresses
* Disclaimer
 |

**SECTION ONE / Earann a h-aon**

Dear Parent/Guardian / Dear Parant/Neach-Curain,

A warm fàilte (welcome) from all of us at Lyoncross Nursery! We are delighted that you’ve chosen us to be part of your child’s early learning journey.

At Lyoncross, we are a community that fosters a life-long love for learning. Our focus is on creating a nurturing, inclusive, and inspiring environment that sparks curiosity and wonder, allowing every member of our Gaelic and diverse community to thrive—big and small.

We believe in Building Relationships (A' Togail càirdeis), Showing Respect (A' Sealltainn Spèis), Cultivating Resilience (A' Leasachadh Seasmhachd), and Taking Responsibility (A' Gabhail Uallach) in everything we do. Whether indoors or outdoors, each experience is designed to encourage independence and joy in learning.

Our aim is to help every child grow into a Successful Learner, Confident Individual, Effective Contributor, and Responsible Citizen, guided by the principles of the Curriculum for Excellence. We value the strong partnership between home and nursery and look forward to working together to support your child’s development.

As a bilingual nursery, we provide education in both Gaelic and English, helping your child develop valuable skills in both languages. We are also proud to be part of the Lourdes Learning Community, fostering strong connections within the local area.

Our team is always here for you, so don’t hesitate to reach out with any questions or concerns.

Once again, a warm fàilte to you and your family. We’re excited for a wonderful year ahead!

Many thanks / Moran taing,

Siobhan & The Lyoncross Team

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| --- |
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**Staff Team / luchol-obrach**

**Full Leadership Team / Sgioba-ceannardais**

Siobhan McMahon Head of Nursery

Darren McGee Depute Head of Nursery (Vacancy)

Aly Cronin Child Development Team Leader

Lauren Ogilvie Child Development Team Leader (Lead Practitioner of Attainment)

**English Medium Education / Foghlam tro Mheadhan na Beurla**

Amy Morrin Child Development Officer

Cara Honeyman Child Development Officer

Chloe McGinty Child Development Officer

Chloe McShane Child Development Officer

Donna Croly Child Development Officer

Emma Byers Child Development Officer

Emma Gray Child Development Officer (Graduate)

Katie Shields Child Development Officer

Kayleigh Campbell Child Development Officer (Temp)

Laura Noble Child Development Officer (job share)

Nicola Kerr Child Development Officer (job share)

Paula Harvey Child Development Officer (job share)

Tracey Kerr Child Development Officer (job share)

Katie Cargill Support for Learning Worker

Rizwana Nasir Support for Learning Worker

**Gaelic Medium Education / Foghlam tro Meadhan na Gàidhlig**

Fiona MacKenzie Child Development Officer (Oifigear-leasachaidh Cloinne)

Maj Campbell Child Development Officer (Oifigear-leasachaidh Cloinne)

Susan Thomson Child Development Officer (Oifigear-leasachaidh Cloinne)

Caragh MacKinnon Support for Learning Worker (Oibriche Taic – ionnsachaidh)

Vacant Post Support for Learning Worker (Oibriche Taic – ionnsachaidh)

Arlene Lennox Clerical Assistant

Lesley Barclay Clerical Assistant (part-time)

Sarah Halliday Catering Assistant

Morven McKelvie Catering Assistant

James Robson Neighbourhood Janitor

Kate McMahon Cleaning Supervisor

Stephanie Rodden Cleaning Assistant (part-time)

June Smith Facilities Assistant

Our staff team are fully qualified and very experienced. If you have any questions please do not hesitate to speak with a member of the team.

**Vision, Values and Aims**

**OUR VISION / Ar lèirsinn**

**A community that holds a life-long love for learning.**

**OUR AIM / Ar n-amasan**

**Together, we aim to create a nurturing, inclusive and provocative environment that captures a sense of curiosity and wonder, and that allows every member of our Gaelic and diverse community to thrive - big and small.**

**OUR VALUES / Ar luachan**

**Building Relationships, Showing Respect, Cultivating Resilience, and Taking Responsibility**

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**Wonder, Inspire and Thrive Together!**

**Education Privacy Statement**

**GDPR - The GDPR is Europe's new framework for data protection laws. It replaces the previous 1995 data protection directive. The new regulation started on 25 May 2018.**

Head office is located at City Chambers, George Square, Glasgow G2 1DU, United Kingdom, and you can contact our Data Protection Officer by post at this address, by email at: dataprotection@glasgow.gov.uk, and by telephone on 0141 287 1055.

You are giving us your personal information to allow us to assess your application for a place for your child in an Early Learning setting within Glasgow City Council. We also use your information to verify your identity where required, contact you by post, email, or telephone and to maintain our records.

We provide these services to you as part of our statutory function as your local authority. You can find more details of our role on our website. Processing your personal information is necessary for the performance of a task carried out in the public interest by the council.

If you do not provide us with the information, we have asked for then we will not be able to provide this service to you.

We may also need to process more sensitive personal information about you in order to protect your vital interests/the vital interests of others [delete as appropriate] in circumstances where we will not be able to seek your consent.

We are legally obliged to safeguard public funds, so we are required to verify and check your details internally for fraud prevention. We may share this information with other public bodies (and also receive information from these other bodies) for fraud checking purposes.

We are also legally obliged to share certain data with other public bodies, such as HMRC and will do so where the law requires this. We will also generally comply with requests for specific information from other regulatory and law enforcement bodies where this is necessary and appropriate.

Your information is also analysed internally to help us improve our services. This data sharing is in accordance with our Information Use and Privacy Policy and covered in our full privacy statement on our website. It also forms part of our requirements in line with our Records Management Plan approved in terms of the Public Records (Scotland) Act 2011.

How long do we keep your information for?

We only keep your personal information for the minimum period amount of time necessary. Sometimes this time period is set out in the law, but in most cases, it is based on the business need. We maintain a records retention and disposal schedule which sets out how long we hold different types of information for.

You can view this on our website, or you can request a hard copy from the contact address stated above.

**Your rights under data protection law:**

Access to your information

You have the right to request a copy of the personal information that we hold about you.

Correcting your information

We want to make sure that your personal information is accurate, complete, and up to date. Therefore, you may ask us to correct any personal information about you that you believe does not meet these standards.

Deletion of your information

You have the right to ask us to delete personal information about you were:

1. You think that we no longer need to hold the information for the purposes for which it was originally obtained

2. You have a genuine objection to our use of your personal information - see Objecting to how we may use your information below

3. Our use of your personal information is contrary to law or our other legal obligations.

Objecting to how we may use your information

You have the right at any time to tell us to stop using your personal information for direct marketing purposes.

Restricting how we may use your information

In some cases, you may ask us to restrict how we use your personal information. This right might apply, for example, where we are checking the accuracy of personal information that we hold about you or we are assessing the objection you have made to our use of your information. This right might also apply if we no longer have a basis for using your personal information, but you do not want us to delete the data. Where this right is realistically applied will mean that we may only use the relevant personal information with your consent, for legal claims or where there are other public interest grounds to do so.

Please contact us as stated above if you wish to exercise any of these rights.

Information you have given us about other people

If you have provided anyone else's details on this form, please make sure that you have told them that you have given their information to Glasgow City Council. We will only use this information to assess your application to this service. If they want any more information on how we will use their information they can visit our website or email dataprotection@glasgow.gov.uk.

Complaints

We aim to directly resolve all complaints about how we handle personal information. If your complaint is about how we have handled your personal information, you can contact the Council's Data Protection Officer by email at dataprotection@glasgow.gov.uk or by telephone on 0141 287 1055.

However, you also have the right to lodge a complaint about data protection matters with the Information Commissioner's Office, who can be contacted by post at:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

By phone on 0303 123 1113 (local rate) or 01625 545 745. Visit their website for more information.

If your complaint is not about a data protection matter you can find details on how to make a complaint on our website.

**Non-Denominational Policy of the Centre**

The nursery is non-denominational; we respect and welcome children and parents of all religions, faiths, and beliefs.

**Equal Opportunities Policy**

Our service reflects the council’s equal opportunities policies and is anti-racist, anti-sexist, and multicultural and recognises the rights of both men and women to work or to care for children. We will work together to reduce barriers to wellbeing for every child regardless of race, gender, barriers to wellbeing, class, or culture.

**Additional Support Needs/Accessibility Strategy**

At Lyoncross, we ensure all our children have equal access to the curriculum, supported as appropriate to their individual needs. This covers not only the content of planned experiences and teaching strategies, but also minor adaptations to the physical environment of our building to address the needs of children with physical or sensory impairments; all our playrooms are ground floor. Access to the nursery is by stairs or ramp on Barnbeth Road. Parents/carers with a disability are facilitated in their access to the nursery via the ramps. If your child has barriers to wellbeing there will be opportunities to discuss this with your child’s Key Worker or the Leadership Team. We can support you in accessing outside agencies e.g., Speech and Language Therapy or Educational Psychologist, who can offer support and advice to you and your child.

We also ensure parents and carers who have a disability have equal access to information about their child, involving for example, relocating the venue for parents/carers meetings to facilitate physical access; provision of an interpreter for people who have a hearing impairment; agreeing a phone contact system to provide direct feedback to parents and carers.

All staff are aware of Glasgow City Council’s inclusion policy and actively supports learners to remove barriers to participation and learning. All staff participate in the organisation and management of the establishment. Staff meetings are held which provide opportunities for discussion and joint forward planning. As a team we evaluate the strengths and weaknesses of our provision to support children's learning. Staff access training as required to widen their own knowledge and understanding in order to support children who may have identified barriers to learning. Staff have participated in a variety of in-service training days including Nurture and All Behaviour is Communication.

**Getting it Right for Every Child**

GIRFEC stands for ‘Getting It Right for Every Child’. Part of The Children and Young People Act (Scotland) 2014, it is the Scottish Government-led approach to making sure that our children and young people – and their parents or carers – can get all the help and support they need from birth right through to age 18 (or beyond if still in school).

The vast majority of Scotland’s children and young people get the love and support they need from within their families and their wider, local communities. But even the most loving and caring families can sometimes need extra support. The GIRFEC approach aims to make it as easy as possible for any child or young person (and their parents) to get that help or support if they need it.

**All Behaviour is Communication Policy**

We want the nursery to be a calm and happy place for your child and high importance is given to ensure a positive ethos. Therefore, with your help, we will always encourage positive, caring behaviour from the children. If a child’s behaviour is challenging, their Key Worker will discuss this with you and together we will work together to support both you and your child as outlined in our All Behaviour is Communication Policy (a copy of which can be obtained on request). We want you to feel able to talk to any member of staff about worries you may have which will, of course, be treated with strict confidence. It is our role to interpret all of the many ways’ children communicate and ensure they are supported and reduce the barriers to well-being in order that they can access the curriculum.

Priority will be given to:

* Listening
* Building an ethos of respect
* Setting clear expectations
* Modelling positive behaviour
* Teaching positive behaviour
* Praise and encouragement

We use the Promoting Alternative Thinking Strategies (PATHS) programme to support emotional and social learning. There are workshops and home link exercises throughout the year to which all parents/carers are welcome, and this allows us to share the benefits of this programme with you.

**A Nurturing Approach**

We ensure a whole establishment approach to nurture at all times. This approach is based on the six Nurturing Principles bellow:

* Children’s learning is understood developmentally
* The playroom offers a safe base
* The importance of nurture for the development of well-being
* Language is a vital means of communication
* All behaviour is communication
* Transitions are important in children’s’ lives

These principles are embedded throughout the whole nursery.

**SECTION 2: GENERAL INFORMATION**

**Earann a dha: Fiosrachadh**

**Admissions Policy**

All nursery places are allocated in line with the Council’s Admissions and Charging Policy for the Early Years (Management Circular 3a) and staff will be happy to advise you how this policy operates when you apply. Leaflets detailing the Council’s policy are available from all establishments and if you want a copy please ask. Payments for extended hours are invoiced by Glasgow City Council directly through the Early Years Charging Team and we cannot accept payment within our establishment. An Admissions Panel meets regularly to decide how nursery places will be allocated. The Panel consists of area heads of early years establishments and representatives of other agencies involved in supporting children and their families e.g., Social Work Department, Health Board. The place offered is reviewed every 6 months; however, if your circumstances change after your enrolment this may affect the type of place you have.

The head of nursery keeps a register of all applicants and the information contained in the application form will be considered by the admissions panel to assist in the allocation of

places. Parents/carers can ask to see their application form at any time. If circumstances change which affect the application, you should speak to the Head of Nursery.

**Hours of Opening**

The nursery is open from 8.00a.m. to 5.45pm. all year (except the two weeks at Christmas)

**Age Range of Children**

At Lyoncross children can be accommodated from the age of 3 to 5 years. The nursery can accommodate 72 children at any time. There are 2 playrooms and a fabulous outdoor space.

**Number of Children**

English Medium Gaelic Medium

Morning Session: 48 children Morning Session: 16 children

Afternoon Session: 48 children Afternoon Session: 16 Children

**Daily Sessions**

Part-time blocks: Morning 8.00am – 12.30/ 12.45pm

 Afternoon 1.15pm – 5.45/ 6.00pm

Full Day: 8.00am – 5.45/ 6.00pm

**Glasgow Holiday Dates**

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**Patterns of Attendance**

There are full-time, part-time, and part week sessions. When your child is admitted to the nursery, you will be advised what session has been granted. As your needs and those of the nursery may change throughout the term, your sessions may change accordingly. This will only be done after full consultation. We will work closely with all feeder Primary Schools to ensure smooth transitions are then made to school. Further information can be viewed on the Glasgow City Council Going to School website. [www.glasgow.gov.uk/en/residents/goingtoschool](http://www.glasgow.gov.uk/en/residents/goingtoschool).

**Please note that children must be registered at their LOCAL SCHOOL and this includes a child who you wish to put a placing request in for. There is no longer a requirement to put in a placing request for Gaelic medium schooling and you should register online at the GCC website.** Although a placing request can be requested for any school there are no guarantees of it being accommodated by the authority.

**Registration Procedures**

A register of all applicants is kept by the Leadership Team. Information contained in the application will be considered by the Admissions Panel in the allocation of places. The length of time a child’s name has been on the register will not affect the child’s priority for admission. Parents can ask to see their application form and, if circumstances change, speak to the Leadership Team.

**Enrolment Procedures**

The parent/carer and child will receive an **“Offer of Place”** letter that will state the date of the home visit, child’s enrolment, start date and details of placement. The parent/carer meets with the Leadership Team and together discuss the **“Application and Enrolment Form”,** and the nursery “**Welcome Pack”.** The Leadership Team will answer all questions and give any reassurances that the parent/carer requires. It is Glasgow City Council’s Policy that payment for a nursery place commences on the day of enrolment.

The **“Welcome Pack”** contains information regarding nursery policies that are relevant to your child’s care within the nursery, for example, Management of Medicine, All Behaviour is Communication and Infection Control. All other policies can be found in the Policies folder in our entrance hall together with inspection reports and other community interests. We do not give out copies of the handbook as we are an Eco School however if you require a hard copy please just ask.

**Settling in Procedure**

When children start nursery there is always a settling in period and staff are sensitive to the individual needs of each child. Some children may take longer than others to settle, but everything is done to ensure a happy transition from home.

All children are allocated a Key Worker. When the parent/carer and child are introduced into the playroom, it is the Key Worker who will welcome them and together they will complete the first transition record or care plan from Home to Nursery. Over the next few days, the time the child spends in the playroom is built up in order that the child can cope when the parent leaves. There is also no set time on how long this process takes as every child has individual needs and your child’s Key Worker will work with you and advise how long to stay with your child in the playroom and when you should go to the parents/carers’ room or leave the building for a short time.

After the initial settling period is over, you are welcome to spend time in the playroom alongside your child and we welcome your input throughout the year when you can come along and join in the fun!

**Arrival and Collection of Children**

A responsible adult should bring a child to and from nursery. You should ensure that your child is dropped off and picked up on time. In the interests of your child’s safety, please inform the Leadership Team if they are to be collected by someone unknown to the nursery, avoiding difficult situations when a child cannot be allowed to leave with an adult who is a stranger to the staff.

If a person is unknown to the nursery, please let us know in order that a password can be arranged. Please sign your child in and out of the nursery.

**Attendance**

We hope you make full use of your child’s placement at nursery. If, however, your child is ill and is going to be absent, **please telephone** and let us know. If your child is absent and you do not call, we will contact you as part of our management of absence policy.

**Healthy Eating – Meals**

Children who stay for a morning block plus lunch are served lunch between 11.15a.m. and 12.45p.m. The snack provided is fruit with milk or water and e.g., crackers and cheese. The costs for lunch are

included together with any charges for extended day in the invoice issued by Glasgow City Council Early Years Charging Team.

We do not accept payment, for extended hours within the establishment. The current costs are:

Hourly Rate: £4.50 (for Glasgow residents)

 or £1.00 (income dependent)

£2.00 per week toy fund paid directly to the establishment which can be paid directly into the nursery bank account (ask at the office for details).

Cordia supplies all cooked food within our establishment, and we are provided with healthy eating options in line with **Setting the Table, nutritional guidance for early years, food choices for children aged 1-5 years in early education and childcare settings** (Scottish Executive, 2015) and **fun first foods** (Scottish Government, 2013)**.**

Parents/Carers of children who have allergies or require a special diet should inform the Leadership Team at enrolment and we will ensure this is provided as and when required. Children and young people of parents/carers receiving Income Support, income-based Job Seekers Allowance, Working Tax Credit (where income is less than £6240) and Child Tax Credit only (where income is less than £16190) are entitled to the £1/hour rate.

**All children are provided** with milk and water during both part time and full-time placements together with a snack.

**Insurance**

Children like to bring special toys etc. for their friends to see. Parents should ensure that **valuable items are not left**, particularly as the authority has no insurance to cover the loss of such personal items. Claims submitted are likely to be met only where the authority can be shown to have been negligent. Please do not leave buggies at the main entrance. Unfortunately, we are currently unable to store buggies due to lack of space.

**Suitable Clothing**

Please dress your child in clothes you do not mind getting messy. Please also make sure that your child has suitable outdoor clothing as this is offered on a daily basis. Black slip-on gym shoes are used within the nursery to ensure safety during physical activities.

There are forms of dress which are unacceptable in nursery, such as items of clothing which:

* potentially, encourage faction (such as football colours).
* could cause offence (such as anti-religious symbolism or political slogans).
* could cause health and safety difficulties, such as loose-fitting clothing, dangling earrings.
* carry advertising, particularly for alcohol or tobacco; and
* could be used to inflict damage on other children or be used by others to do so.
* Wellington boots for outdoors.

Glasgow City Council is concerned at the level of claims being received regarding the loss of children’s and young peoples’ clothing and/or personal belongings. Parents/carers are asked to assist in this area by ensuring that valuable items and unnecessarily expensive items of clothing are not brought to nursery.

Parents/carers/Carers should note that the authority does not carry insurance to cover the loss of such items and any claims submitted are likely to be met only where the authority can be shown to have been negligent.

**Excursions and Consent Forms**

When outings/excursions are planned, the Leadership Team or a staff member will advise you to complete the consent form, giving your permission. Children cannot take part in outings unless a consent form has been submitted by their parent/carer. We will also text you to remind you of outings.

**Transport**

For Early Years establishments, transport is not provided. The Council may, however, provide transport to/from nursery for children with additional support needs who may require to travel distances.

**Emergency Closure Arrangements**

We make every effort to maintain a full educational service, but on some occasions, circumstances arise which lead to disruption. We may be affected by e.g., severe weather, temporary interruption of transport, power failures or difficulties with fuel supply. In such cases we shall do all we can to let you know about the details of closure and re-opening. We shall keep you informed by using letters, notices in local shops and community centres, announcements in local places of worship and announcements in the press and on local radio.

**Emergency Contacts**

Parents/Carers are asked to provide names, addresses and telephone numbers of two contact persons for use in case of an emergency. When choosing a contact person, they must be aware that if the Nursery phones them, they would be expected to collect the child as soon as possible. **Please keep the nursery up to date with any changes in this information.**

**Non-Smoking Policy**

Parents/Carers should note that in line with Glasgow City Council policy we are a non-smoking establishment.

**The Freedom of Information (Scotland) Act 2002**

The Freedom of Information (Scotland) Act 2002 enables any person to obtain information from all Scottish public authorities, including: The Scottish Government and its agencies; Scottish Parliament; local authorities; NHS Scotland; universities and further education colleges; and the police. Public authorities have to allow access to the following information:

• The provision, cost, and standard of its service.

• Factual information or decision-making.

• The reasons for decisions made by it.

The legal right of access includes all types of “recorded” information of any data held by the Scottish public authorities. From the 1st of January 2005, any person who makes a request for information must be provided with it, subject to certain conditions. Further information is provided on Glasgow City Council website: [www.glasgow.gov.uk/en/yourcouncil/freedomofinformation](http://www.glasgow.gov.uk/en/yourcouncil/freedomofinformation)

Internet facilities are provided at all Glasgow City Council Public Libraries and Real Learning Centres.

**Dealing with Racial Harassment**

The Race Relations Act of 1976 makes it unlawful to discriminate against someone because of their colour, race, and nationality, ethnic or national background. The Act makes it the duty of Glasgow City Council to eliminate unlawful racial discrimination. In 1999 guidelines, ‘Dealing with Racial Harassment’ were issued to assist all teaching staff in dealing with such incidents. The adoption of an anti-racist approach should be seen as one part of the continuing attempt to improve the quality

of education. Glasgow City Council recognises that support from the home is essential if these aims are to be achieved. Every child in Glasgow has the right to be happy and secure at their establishment.

**Bullying**

Bullying behaviour will not be tolerated within Glasgow City Council’s educational establishments, and all children have an entitlement “to work (and play) in a learning environment in which they feel valued, respected, safe and are free from all forms of abuse, bullying or discrimination”. (A Standard for Pastoral Care in Glasgow Establishments). In

2009, Glasgow City Council published its revised Anti-Bullying Policy, to record and report all discriminatory behaviours within educational establishments. Parents and carers have a

significant role to play in helping to address this problem. At Lyoncross we use the PATHS programme to teach children how to deal with bullying behaviour appropriately.

**Child Protection**

All educational establishments and services must take positive steps to help children protect themselves by ensuring that programmes of health and personal safety are central to the curriculum and ensure children have a clear understanding of the difference between appropriate and inappropriate behaviour on the part of another person, no matter whom. We

use the PATHS programme to promote positive behaviour and Nurture to teach children about health and personal safety.

At Lyoncross we have a positive ethos and climate which actively promotes child welfare and a safe environment by:

* Ensuring that children are respected and listened to.
* Ensuring that programmes of health and personal safety are central to the curriculum.
* Ensuring that staff are aware of child protection issues and procedures.
* Establishing and maintaining close working relationships and arrangements with all other agencies to make sure that professionals collaborate effectively in protecting children.

Should any member of staff have concerns regarding the welfare or safety of any child they must report these concerns to the Head of Nursery, who is our Child Protection Coordinator or Depute Head of Nursery. If both are unavailable, then either Team Leader will be available to support. They, after judging that there may be grounds for concern, must then immediately advise the duty Senior Social Worker at the local Social Work Services area office of the circumstances. As discussed at

enrolment it is everyone’s job to make sure children are safe. If you have any concerns, please approach the Leadership Team.

**If you are worried or know of a child who could be at risk of abuse or neglect, please speak to the Child Protection Coordinator or a member of staff within our building. We also provide some useful contact numbers from the local community: -**

**Social Work Services Glasgow and Partners Emergency Social Work Service**

Rowan Park, Govan (This emergency Standby Service is for out of office hours).

Glasgow Contact should be made using this telephone number:

Tel: **0141 276 8700** Tel: **0300 343 1505**

**Pollok Police Station Strathclyde Police Family Protection Unit**

3 Brockburn Crescent Tel: **0141 532 4914**

Glasgow G53 5AF

Tel: **0141 532 5600**

**SECTION THREE: MEDICAL INFORMATION**

**Earann a trì: Fiosrachadh lèigheil**

**Medication**

If medication is needed by your child at nursery, please discuss their requirements with the Leadership Team. Prescribed drugs, asthma sufferers, or if your child suffers from epileptic seizures, must all be discussed with the Leadership Team and a form authorising staff to administer drugs must be completed.

**If Your Child Becomes Ill**

Please telephone if your child is unable to attend nursery. Occasionally, you may be asked to take your child home, and stay at home for at least 48 hours to ensure their recovery. This helps to limit infection being passed around to other children and staff.

**Minor Accidents and Upsets**

Minor accidents are dealt with immediately and recorded in the **“Nursery Accident Book”,** and you will always be informed. If the accident is of a more serious nature, we will contact you immediately and your child will be taken to hospital. If your child has an accident at home, could we ask that you please let us know.

**SECTION FOUR: THE CURRICULUM**

**Earann a cheithir: Curraicealam**

**The Aims of Our Curriculum**

We aim to create a happy and relaxed ethos that is conducive to learning where children:

* Develop confidence and self-esteem.
* Are provided with opportunities and experiences, which will lead to attitudes, skills and understanding, which will promote effective learning.
* Are given opportunities which allow them to have a sense of achievement and celebrate achievements out with the nursery.
* Can development positive relationships with their peers and adults.
* Have access to excellent Gaelic Medium Education and celebrate Gaelic culture.

**Curriculum for Excellence**

In line with all educational establishments in Scotland we are implementing **Curriculum for Excellence** which is the national curriculum framework from the Scottish Government for children and young people age 3-18 years. The purpose of the curriculum is encapsulated in four capacities – to enable each child and young person to be a successful learner, a confident individual, a responsible citizen, and an effective contributor.

We use **Curriculum for Excellence – Early Level** outcomes and experiences for planning learning with children 3 – 5 years and our own establishment guidance. In order to ensure we are delivering high quality learning experiences, we also use a document called **How Good is Our Early Learning and Childcare** which helps us to self-evaluate and monitor the impact on children’s learning. There are copies of these documents in the nursery and they can also be accessed online at Education Scotland. (<http://www.educationscotland.gov.uk/>).

Throughout Lyoncross there are displays of children’s learning and the curriculum in action. The curriculum offers a balanced range of experiences, which promote:

Mathematics & Numeracy Sciences Social Studies

 Technologies Expressive Arts Religious & Moral Education

 Health & Wellbeing Literacy and English Literacy & Gaelic

We deliver the curriculum through active learning using children’s own experiences as our starting point. The learning experiences offered to children will include outdoor learning, ICT – iPads, creative art, sand and water, cooking, baking, discovery, problem solving, music, puzzles, construction and physical play, and this list is not exhaustive. They also enjoy finding out about other cultures, looking after one another and the environment. We use Promoting Alternative Thinking Strategies (PAThs), an emotional literacy programme, as a backdrop throughout our Curriculum with children. If you wish to discuss curricular planning, please do not hesitate to ask.

**Gaelic Medium Education at Lyoncross**

The curriculum is also delivered through total Gaelic immersion within the Harris Room at Lyoncross where the same principles are delivered using the Gaelic medium to deliver learning experiences through active learning using children’s own experiences as our starting point. There is an emphasis on language acquisition and celebration of Gaelic culture which permeates the Harris room.

**Assessment and Reporting**

Each child will have their own family book which their Key Worker, your child and you, will add to as they progress. We use a variety of methods for assessing progress such as observation, peer assessment, self-assessment as well as informal chats with you. We use a tracking and assessment document for formative assessment for all children as well as a tracking and assessment document for all children in Gaelic based on the national Benchmarks.

The first formal meeting will be in November and the second will be at the end of May. If you wish to discuss your child’s progress out with these meetings, please speak to your child’s Key Worker or the Leadership Team.

**SECTION FIVE: PARENTAL PARTNERSHIP**

**Earann a’choig: Com-pàirteachas phàrant**

**Establishment’s Aim for the Promotion of Partnership**

Our aim is for you to always feel welcomed and valued when you come to Lyoncross. You can speak to the staff, not only on a day-to-day basis, but at regular meetings where you can sit down, have a cup of tea and a chat. You can come to the office and speak to the Leadership Team at any time whether for advice or just to chat. We also provide a monthly Newsletter to keep you up to date with what is happening at Lyoncross.

**Supporting Your Child’s Learning**

Parents/carers are the prime educators of their child and have a great deal to offer the establishment. We want your input to have an impact on the learning and teaching within

Lyoncross. In your child’s tray you will find a copy of the Rhyme of the Month, which you can help your child to learn, as research shows introduction to traditional nursery rhymes help children with their pre-reading skills. There are also fun STEM (Science, Technology and Maths) experiences for you to do with your child which can be brought back to nursery and included in their Family Book.

We give home learning bags to parents to allow you to support your child with the learning experiences that they have been accessing within Lyoncross and this is included with the Rhyme of the Month. As well as this there will be PAThs activities and we hope these tasks allow you some insight into the work we do with your child. We will keep you up to date through our weekly bulletin. We would be interested in tapping into your individual skills for the benefit of the children and establishment in general. The staff want to promote real partnership with you so that your child can achieve their potential e.g., joining staff and children to go “Into the Woods”; help with our garden; or as part of our self-evaluation to improve our service. We also display new Policies in the Entrance Hall - please take the time to give us some feedback. We will also ask you through questionnaires for your views on the operation of procedures which affect your child e.g., vision, values and aims. It is very important for your child to have you or another family member at any special events we host throughout the year.

**Parents’ Forum**

We are hoping to introduce a have a Parents Forum, which we hope will meet around once a term for **tea, toast, and talk.** If you are interested in participating, please give your name to a member of the Donna or a member of Leadership Team and we will let you know when the next one is.

**Fund Raising**

As well as having regular fund-raising events, we also collect a voluntary Toy Fund contribution which is currently £2.00 per week. Toy fund money is used to pay for children’s equipment, parties, trips, and presents. The Toy Fund also helps with the cost of educational outings or to invite professional guests to work with our children providing them with broad, rich experiences at nursery. We always look for new ideas and would welcome any suggestions on how to raise extra funds. We provide details of how the money is spent in our Newsletter.

**Celebrating Birthdays**

Birthdays are special occasions, and we want to make your child feel special on their birthday. We will provide a card, a book for their birthday gift and all their friends will sing “Happy Birthday”. **Please do not bring cake, sweets, or chocolate in, due to children’s allergies and this would not be in line with our healthy eating policy.**

**SECTION SIX: THE WIDER COMMUNITY**

**Earann a sia: An Coimhearsnachd**

**The Establishment and the Community**

We aim to co-operate and contribute to local community groups and events whenever possible. As part of our curricular planning, we aim to foster good citizenship and care for our environment by encouraging the children to participate in Eco based learning experiences. We also participate in the Smile linked to NHS Greater Glasgow dental services. We are a Breast-Feeding Friendly nursery. We regularly use work experience placement for pupils in secondary schools and Childcare and Education students from several colleges as well as teaching students.

**Services Within the Community**

All children in their pre-school year will be invited to participate in a dental health and visual screening programme in partnership with NHS Scotland. You will be informed if your child needs treatment.

Childminders / Playgroups / Creches / after school and holiday care groups - all exist within the local community.

For further details of this, please contact: Glasgow Family Information Service (GFIS) 0141 287 4702

or write to us at
Early Childhood and Extended Childcare Services
40 John Street,
Glasgow G1 1JL

Website: http://www.gfis.org.uk/

Braidcraft Medical Centre Pollok Health Centre

200 Braidcraft Road 21 Cowglen Road

Glasgow Glasgow

G53 5QD G53 6EQ

0141 882 3396 0141 531 6826

Pollok Police Station Pollok Library

3 Brockburn Crescent Cowglen Road

Glasgow Glasgow

G53 5AF G53 6EN

0141 532 5600 0141 276 6877

**Information on Adult Groups**

[**Choices - One Parent Families West of Scotland**](http://www.opfs.org.uk/services/choices)

100 Wellington Street
Glasgow
G2 6DH

Tel: (0141) 847 0444 A free, independent helpline for lone parents/carers and anyone affected by the issues surrounding one parent families. Free phone 0808 801 0323

**Pollok Leisure Centre**

For information regarding pool and gymnasium opening hours, contact reception.

Telephone number 0141 276 6878

**Community Education Department**

The community education department offers a programme of Youth Work and Adult Education. For information contact the local area Community Education Officer, Pollok Community Education Centre, 134 Langton Road, Glasgow, G53 5DP. Telephone: 0141 882 5869

**Gaelic Class**

These are held regularly throughout the city.

**School Lets**

The nursery is available for Lets. Should you require further information please contact Glasgow Life: Letting Section, phone 0141 302 2814/2815.

**Links with Primary Schools**

Lyoncross has established good working links with many local primary schools. A copy of your child’s Wellbeing Record and Assessment Tracker, prior to starting school, is shared with the receiving school. This ensures the continuity of education for your child between nursery and primary.

We have close links with the following primary schools –

Crookston Castle Primary 0141 892 0593

Glasgow Gaelic School 0141 276 8500

Bunsgoil Ghàidhlig Ghleann Dail 0141 429 3183

St. Marnock’s Primary 0141 882 1915

St. Monica’s Primary 0141 882 6569

**SECTION SEVEN: OTHER INFORMATION**

**Earann a seachd: fiosrachadh**

**Comments and Complaints**

If you have a comment or complaint, please approach the Head of Nursery in the first instance. This enables us to make continuous improvements to meet your needs and expectations. If the Head of Nursery does not resolve the issue to your satisfaction, you should contact our Glasgow City Council Customer Liaison Unit who also provide the opportunity to comment, make suggestions, or complain about the service received.

**Glasgow City Council** **Customer Liaison Unit** welcome your views as our customers and will continue to ensure that we remain accountable, accessible, and open:

* **Phone:** 0141 287 5384
* **On-line:** Complete your feedback by using the [**On-line form**](http://AF3int/an/default.aspx/RenderForm/?F.Name=BwdERzsf9yh) downloadable from https://www.glasgow.gov.uk/index.aspx?articleid=16133
* **Post:** Download the [**Comments Compliments Complaints leaflet**](http://www.glasgow.gov.uk/CHttpHandler.ashx?id=4062&p=0) to complete the feedback form by hand at <https://www.glasgow.gov.uk/index.aspx?articleid=16133>
* **In person:** Visit Education Services personally, where you can have a private conversation with one of our officers.

**Should you wish us to download and print this for you this option is also available here at Lyoncross.**

**Customer Liaison Unit**City Chambers East
40 John Street
Glasgow G1 1JL

Phone: 0141 287 5384

[**Care Inspectorate**](http://www.careinspectorate.com/)
If dissatisfied with the standard of care offered by these services then you can complain to the Care Inspectorate and they can be contacted as below:

**Addresses and Contacts: Please find below some useful names and addresses:**

**Useful Addresses**

**Executive Director of Education**

**Douglas Hutchison Quality Improvement Officers**

**Education Services Education Services**

**Glasgow City Council Glasgow City Council**

**40 John Street 40 John Street**

**GLASGOW, G2 1DU. GLASGOW, G2 1DU.**

**Tel: 0141 287 2000 Tel: 0141 287 2000**

**Early Years’ Service Manager Local Councillors**

**Glasgow City Council Glasgow City Council**

**40 John Street City Chambers**

**Glasgow, G2 1DU Glasgow, G2 1DU**

**Tel: 0141 287 2000 Tel: 0141 287 2000**

**Care Inspectorate Education Scotland
Renfrewshire House Denholm House**

**Cotton Street Almondvale Business Park**

**Paisley Livingstone,
PA1 1BF EH54 6GA
Tel: 0345 600 9527 Tel: 0131 244 4330**

**Disclaimer**

**Although this information is correct at the time of printing it should not be assumed that there will be no change affecting any of the matters dealt with in the document: -**

**(a) Before the commencement of or during the course of the school year in question.**

**(b) in relation to subsequent school years**

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